

Marcos Ezequiel Quintana Ramírez

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PROFESSIONAL SUMMARY

Full stack developer in the Business Process Automation area at Nestlé Business Services: support and development of a portfolio of internal tools built in PHP, JavaScript, and Python with 250+ weekly users, and automation of Excel- and SAP-based processes with Selenium. Currently pursuing a bachelor's degree in Systems Analysis (Universidad Americana). Upper-intermediate English (B2).

WORK EXPERIENCE

Nestlé Business Services (NBS) Asunción, Paraguay

Full Stack Developer — Business Process Automation 2023 – Present

- Led the migration of internal tools from VBScript (a legacy language) to JavaScript, removing the dependency on local Windows installations as part of the move to the cloud and expanding the user base from 50 to 80 people (+60%).
- Provide support, maintenance, and continuous improvements for a portfolio of ~10 internal tools built in PHP with a MySQL database (phpMyAdmin), used by around 250 weekly users, managing requests through ServiceNow with resolution times under 24 hours.
- Automated the upload of reports and invoices into SAP and Excel using Selenium, a process run several times a week, saving 1–2 hours of manual work per execution, and added new features based on the type of user request.
- Support several Python bots that automate email delivery and the extraction of data from Excel and SAP for invoice generation.
- Take part in the decommissioning and migration of legacy tools to a more modern platform.
- Manage code versioning with Git and Azure DevOps, including the handling of development branches.

EDUCATION

Universidad Americana 2022 – Present

Bachelor's Degree in Systems Analysis (in progress)

MOPA Dual – Nestlé Business Services 2023 – 2024

Technical Degree in Information Technology (dual work-study program)

Centro Educativo Departamental Miguela Rodríguez Araujo 2019 – 2021

Technical High School Diploma in Information Technology

CERTIFICATIONS AND COURSES

- **SNPP – SINAFOCAL:** Web Design with Bootstrap (80 hrs) and Technical English with a Business Focus (2023).
- **EDteam:** PHP 8 from Scratch, Object-Oriented Programming with JavaScript, Python from Scratch, Introduction to the Terminal (Linux), and My First Web Page (2023).
- **TodoCode Academy:** HTML and CSS from Scratch (2023).
- **Ministry of Defense:** English course.

TECHNICAL SKILLS

- **Languages and technologies:** JavaScript, PHP, Python, SQL, VBScript, Java, HTML, CSS.
- **Databases:** MySQL (phpMyAdmin).
- **Process automation:** Selenium, Excel and SAP integration, Python bots.
- **Version control:** Git, Azure DevOps (branch management).
- **Other:** ServiceNow (ticket management), Bootstrap, Linux and the command line, Microsoft Office, teamwork.

LANGUAGES

Spanish: Native • English: Upper-Intermediate (B2)